



CODE OF CONDUCT

The **Orillia Fairgrounds Farmers' Market** provides a dynamic opportunity for the sale of local farm products, food products and artisan products. The primary purpose of the Code of Conduct is to ensure the market environment is enjoyable, safe and secure for the public, vendors, and all market participants.

As a vendor of the Orillia Fairgrounds Farmers' Market, I will:

- Conduct myself in a courteous and respectful manner towards the public and all market participants;
- Comply with all Health Department rules and regulations and observe provincial and federal food legislation;
- Refrain from using language in any setting, whether in person or on public social media platforms, which is offensive, threatening or intimidating to others and/or any behaviour that interferes with the rights or working/selling opportunities of other vendors or the Market as a whole;
- Follow a no-smoking policy;
- Respect and adhere to the Rules and Regulations established by the Orillia Fairgrounds Farmers' Market.

SAFE SPACE

The Orillia Fairgrounds Farmers' Market is a safe and inclusive space for all.

The Board of the OFFM is committed to creating a safe, welcoming, accessible, and inclusive event for everyone. All vendors, attendees, and volunteers have the right to feel safe and included, regardless of ethnicity, race, place of origin, religion, gender, age, sexual orientation, gender identity, physical or mental health, or socio-economic status.

OFFM does not tolerate harassment, discrimination, or abuse of Market attendees, vendors, or volunteers. Such behaviour may result in removal from the event or a permanent ban from future events. Market Directors and staff have the authority to remove offenders from the Market.

If you witness or experience abusive or discriminatory behaviour at the Market, please speak with the Market Coordinator or a Board member.

Any report of failure to comply with any component of the Code of Conduct will be assessed and investigated. Violations of the code will result in the Board taking disciplinary action.

REVOCAION OF VENDOR STATUS

All vendors must adhere to the Vendor Code of Conduct. **Anyone who fails to do so may have his or her status as a Vendor revoked for the balance of the year and may result in a permanent ban from the market.**

Vendors will be given a verbal warning for any first offence and a written warning for any second offence. For any third offence, the Vendor will be asked to leave the market immediately and will be given written notice of the revocation of their status as a Vendor.

Fees will not be reimbursed to a Vendor whose status has been revoked.

All warnings will be given by the Board, with Market Coordinator acting as witness.